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*"We are happy with how CGRC stays focused and moves forward without losing track of our goals and needs weekly. CGRC staff is very flexible and easy to reach when needed. They address all of our concerns immediately and help us identify the root cause of behaviors."*

*-A CGRC Parent*



*"CGRC does everything well. The team assigned to us is wonderful. Our therapists are very understanding, caring and just great people all around."*

*-A CGRC Parent*

# 2015 ANNUAL REPORT



For additional information, please contact us at:

**HEADQUARTERS**  
**DELAWARE COUNTY OFFICE**  
2000 OLD WEST CHESTER PIKE  
HAVERTOWN, PA 19083  
484-454-8720

**CHESTER COUNTY OFFICE**  
744 E. LINCOLN HIGHWAY, SUITE 420  
COATESVILLE, PA 19320  
610-383-5635 • 866-799-3325

**MONTGOMERY COUNTY OFFICE**  
FELLOWSHIP FARM  
2488 SANATOGA ROAD  
POTTSTOWN, PA 19464  
610-326-3008

### PHILADELPHIA OFFICES:

CHILD GUIDANCE'S AUTISM  
CENTER OF EXCELLENCE  
2901 ISLAND AVENUE  
PHILADELPHIA, PA 19153  
267-713-4100

CHOP KARABOTS CENTER  
4865 MARKET STREET  
PHILADELPHIA, PA 19139  
215-590-0413



Providing mental health  
services to children and  
families since 1956



## A Letter from our CEO

Dear friends of Child Guidance Resource Centers,

We are pleased to provide you with this report of our accomplishments for Fiscal 2015. During this past year, we have continued to face economic challenges, like so many others in our industry. We have responded with innovation, creativity, and flexibility, with our commitment to providing the highest quality behavioral healthcare services guiding all actions & decisions.

I am honored to have been selected to lead Child Guidance as we begin our 60th year as a behavioral healthcare provider. It is a privilege to be part of an organization that helps to make real and lasting differences in the lives of so many in our communities. Together we will continue to work tirelessly to help those in need receive the most appropriate services for behavioral/emotional health issues and developmental delays, while also striving to reduce the stigma associated with mental health.

Thank you for joining Child Guidance in our mission to help those in need and to reach out to those who don't yet know where to turn. I invite you to get to know us better. Please visit our website, attend one of our events, or arrange a personal visit. I am happy to meet with you and share our vision for a healthier, happier future for children and families.

Sincerely,  
Colleen McNichol  
President/Chief Executive Officer

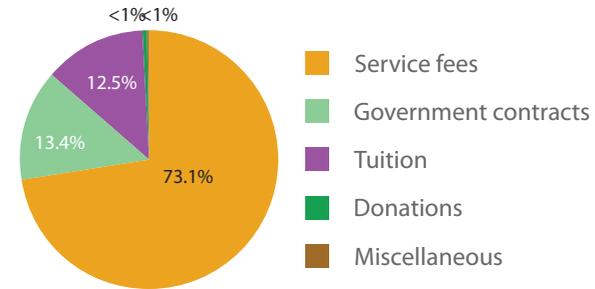
## Our Impact

Child Guidance provides emotional and behavioral health services to children and families. For 60 years, we have served thousands of families across the Delaware Valley. Our clients are performing better in school, forming stronger relationships with their families, and growing up empowered to achieve more.

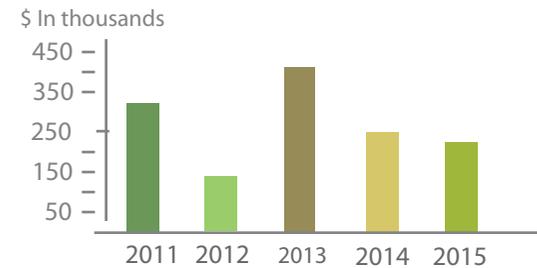
- ☆ Our programs are growing: Southwest Philadelphia Extended Assessment service had a 25% client increase, Coatesville Outpatient Department by 11%, our Outpatient Services co-located at the Children's Hospital of Philadelphia by 15%, and we began Family-Based Services in Chester County.
- ☆ We provided services through 24 programs in 5 counties for 9,600 children, adolescents and families.
- ☆ Our Autism Center of Excellence in Southwest Philadelphia provided Parent Support Groups to 84 families with an autistic child or children.
- ☆ We implemented the Child and Adolescent Needs & Strengths Assessment (CANS) a level of care & clinical outcome measurement tool, organization-wide.
- ☆ Through Foundation support and our generous donors, we continued the evidence-based Incredible Years program in Delaware & Chester Counties, and provided 55 warm winter coats to clients & holiday gifts to 350 families.
- ☆ We hosted and participated in a variety of events to promote awareness and provide education in all the communities we serve.

## Revenue

Based on audited figures as of June 30th, 2015.  
Total Revenue of \$24,864,917.



## Donations over the past 5 years



## Expenses

